## TERMS OF USE

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- 2. Modification. We reserve the right to modify these Terms of Use at any time, and without prior notice, by posting an amended Terms of Use that is always accessible through the Terms of Use link on this site's home page. You should scroll to the bottom of this page periodically to review material modifications and their effective dates. YOUR CONTINUED USE OF THIS SITE FOLLOWING OUR POSTING OF A MODIFICATION NOTICE OR NEW TERMS OF USE ON THIS SITE WILL CONSTITUTE BINDING ACCEPTANCE OF THE MODIFICATION OR NEW TERMS OF USE.
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- 12. Links to This Site. We grant to you a limited, revocable, and nonexclusive right to create a hyperlink to this site provided that the link does not portray us or our products or services in a false, misleading, derogatory, or offensive matter. You may not use any logo, trademark, or tradename that may be displayed on this site or other proprietary graphic image in the link without our prior written consent.
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- 15. Consumer Rights Information; California Civil Code Section 1789.3. If this site charges for services, products, content, or information, pricing information will be posted as part of the ordering process for this site. We maintain specific contact information including an e-mail address for notifications of complaints and for inquiries regarding pricing policies in accordance with California Civil Code Section 1789.3. All correspondence should be addressed to our agent for notice at the following address: Notification of Consumer Rights Complaint or Pricing Inquiry: Hazmat Software LLC 760 Heather Glen Cr Lake Mary, FL, 32746 Contact: compliance.officer-at-www.hazmatsoftware.com Telephone: 407-261-0500 Facsimile:N/A You may contact us with complaints and inquiries regarding pricing and we will investigate those matters and respond to the inquiries. The Complaint Assistance Unit of the Division of Consumer Services of the Department of Agrigulture and Consumer Affairs may be contacted by telephone at 1-800-435-7352.
- 16. Arbitration. Except for actions to protect intellectual property rights and to enforce an arbitrator's decision hereunder, all disputes, controversies, or claims arising out of or relating to this Agreement or a breach thereof shall be submitted to and finally resolved by arbitration under the rules of the American Arbitration Association ("AAA") then in effect. There shall be one arbitrator, and such arbitrator shall be chosen by mutual agreement of the parties in accordance with AAA rules. The arbitration shall take place in Orlando, Florida USA, and may be conducted by telephone or online. The arbitrator shall apply the laws of the State of Florida, USA to all issues in dispute. The controversy or claim shall be arbitrated on an individual basis, and shall not be consolidated in any arbitration with any claim or controversy of any other party. The findings of the arbitrator shall be final and binding on the parties, and may be entered in any court of competent jurisdiction for enforcement. Enforcements of any award or judgment shall be governed by the United Nations Convention on the Recognition and Enforcement of Foreign Arbitral Awards. Should either party file an action contrary to this provision, the other party may recover attorney's fees and costs up to \$1000.00.

17. Jurisdiction And Venue. The courts of Seminole County in the State of Florida, USA and the nearest

U.S. District Court shall be the exclusive jurisdiction and venue for all legal proceedings that are not

arbitrated under these Terms of Use.

18. Controlling Law. This Agreement shall be construed under the laws of the State of Florida, USA,

excluding rules regarding conflicts of law. The application the United Nations Convention of Contracts for

the International Sale of Goods is expressly excluded.

19. Onward Transfer of Personal Information Outside Your Country of Residence. Any personal

information which we may collect on this site will be stored and processed in our servers located only in the United States. If you reside outside the United States, you consent to the transfer of personal

information outside your country of residence to the United States.

20. Severability. If any provision of these terms is declared invalid or unenforceable, such provision shall

be deemed modified to the extent necessary and possible to render it valid and enforceable. In any event,

the unenforceability or invalidity of any provision shall not affect any other provision of these terms, and

these terms shall continue in full force and effect, and be construed and enforced, as if such provision

had not been included, or had been modified as above provided, as the case may be.

21. Force Majeure. We shall not be liable for damages for any delay or failure of delivery arising out of

causes beyond our reasonable control and without our fault or negligence, including, but not limited to,

Acts of God, acts of civil or military authority, fires, riots, wars, embargoes, Internet disruptions, hacker

attacks, or communications failures.

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Hazmat Software LLC

Attn: Privacy Policy Officer

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